

Terms and Conditions of Apollo Saarthi program

1. The 'Apollo Tyres Saarthi Program' (hereinafter called as 'Program') is open only to Apollo fitters that are resident Indian nationals, engaged in tyre fitments business and are registered in this program.
2. Apollo Tyres reserves the right to reject any application for enrolment at its sole discretion, without assigning any reason or warning.
3. The Program entitles registered fitters the right to earn loyalty points on all their influenced purchases, which can be redeemed for Rewards as per the redemption program managed by Apollo Tyres in accordance with the Terms and Conditions of the Program.
4. Accumulation of points will be subject to sole discretion of Apollo Tyres
5. The explanation and clarification given in the FAQs also form part of the Program Terms and Conditions.
6. Apollo Tyres reserves the right to withdraw any or all promotion benefits, at any point of time without prior intimation.
7. On becoming a member of the Program, the applicant authorizes Apollo Tyres and all organizations with which Apollo Tyres may finalize arrangements, to use data submitted by him / her for marketing and communication purposes and to enhance performance of the Program.
8. Apollo Tyres holds out no warranty and makes no representation about the quality of services provided by the fitters enrolled on this Program, and will not be responsible if the said goods / services are found defective / deficient / unsatisfactory in any way.
9. Apollo Tyres shall not be responsible for any liability incurred by the fitter with respect to any aspect of the Program.
10. Apollo Tyres shall not, in any way, be liable or under any obligation to the fitters if the Program is withdrawn or modified due to statutory enactments, judicial / quasi-judicial orders or any other reasons beyond its control.
11. Apollo Tyres reserves the right to add, modify, withdraw, or delete any of the terms & conditions or the duration of the Program, with or without prior notice.
12. The Loyalty points in the fitters account are non-transferable.
13. The gifts / rewards due against Loyalty points earned are not replaceable or refundable in cash nor can they be exchanged for any other alternative denominations.

14. In case if the fitter opts for account transfer then valid bank account details must be submitted through the program app. Apollo Tyres or its managing agency does not guarantee protection of such details provided by the user against any kind of use by any party other than Apollo Tyres.
15. Apollo Tyres is not responsible for failure of credit to the bank account in case of incorrect account details provided by the fitter.
16. Any fraud or abuse of the points / or rewards / benefits arising out of the Program is subject to appropriate administrative and / or legal action by Apollo Tyre, including forfeiture of accumulated Loyalty points and related rewards / benefits, and may result into the cancellation of the registration.
17. If some Loyalty points and / or rewards / benefits are wrongly credited into fitters account, the same shall be debited and the person shall be informed accordingly.
18. In case of any dispute on the Loyalty points and / or rewards / benefits, the same shall be looked into / resolved only on production of the transaction bill / MRP tag to Apollo Tyres Saarthi Program Call Centre.
19. If a fitter believes he or she has not received Loyalty points for any transaction, he or she can take up the request with Apollo Tyre, for such credit(s) at their helpline nos.
20. As a member of the Program, the fitter authorizes Apollo Tyres to send marketing communications through the media at the discretion of Apollo Tyre.
21. Apollo Tyres will not accept responsibility for circumstances that are beyond its reach or control, and that may cause a delay or inability to fulfil requests of the Cardholders.
22. Any dispute, claim or legal action against Apollo Tyres, its agencies and their respective employees related as a result of this activity/Program will be subject to Gurugram jurisdiction exclusively.
23. All the logos used in the App belong to their respective brand owners.